

Notification of Accessible Information and Communications Feedback

Upon request, the Children's Aid Society of Stormont, Dundas, and Glengarry will provide or will arrange for the provision of accessible formats and communication supports for persons with disabilities in a timely manner that considers the person's accessibility needs due to disability. This includes having an accessible format and communication supports for the feedback process.

The Children's Aid Society of Stormont, Dundas, and Glengarry will consult with the person making the feedback in determining the suitability of an accessible format or communication support.

The Children's Aid Society of Stormont, Dundas, and Glengarry will also notify the public about the availability of accessible formats and communication supports regarding the feedback process.

The Children's Aid Society of Stormont, Dundas, and Glengarry has established procedures relating to accessible formats and communications supports for persons with disabilities and notification procedures for the public about the availability of accessible formats and communication supports in the feedback process.

The established policy, practices and procedures can be obtained from reception and on our website at <https://cassdg.ca/en/accessibility-act>.

The law requires us not to charge any more for the feedback process provided in accessible formats than the regular cost charged to other persons, if any. Our organization will not charge a cost for the feedback process in an accessible format but may charge for the use of using communication supports to provide the feedback process.

This will be posted at reception and on our corporate website at <https://cassdg.ca/en/accessibility-act>.

Requests to the Children's Aid Society of Stormont, Dundas, and Glengarry for the feedback process in an accessible format and communication supports can be made to reception.