

Quality Improvement Plan

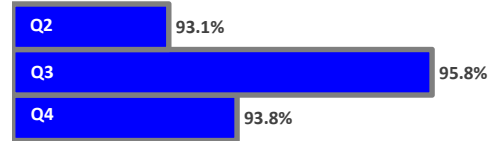
The Quality Improvement Plan is designed to increase accountability and to promote transparency in the sector. The Children's Aid Society of Stormont, Dundas and Glengarry collects data on a number of areas that provides insight into the impact and outcomes of services through the use of data and analysis. Compliance results are from 2016 to 2017, data for the first quarter was not pulled due to technical limitations.

Conduct a safety assessment at the point of the first face to face contact within the response time for all referrals assigned for an investigation



	Q2	Q3	Q4
12 Hour	100%	100%	97.1%
48 Hour	100%	No 48h Response	No 48h Response
7 Days	96.9%	95.2%	97.2%

Complete the formal documentation of a Safety Assessment and Plan within 5 days of the first face to face contact

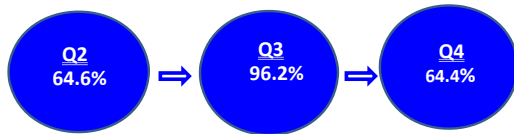


Conclude a child protection investigation within 45 days of the receipt of referral (or within 60 days in the case of an extension)

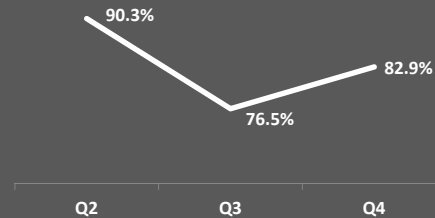
Quarter	Compliance Percentage
Q2	99.2%
Q3	96.2%
Q4	99%



Complete an initial service plan within 30 days of the completion of the investigation, or within 30 days of the date of the case transfer to ongoing child protection services following the initial investigation



Complete the formal case review and evaluation every 6 months following the development of the initial service plan for ongoing child protection cases

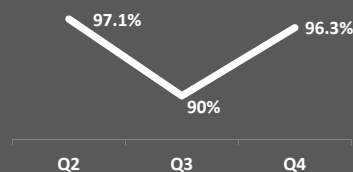


Review every ongoing child protection case in a supervision session minimally once every 6 weeks

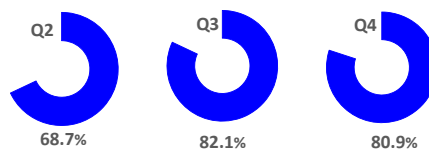


Quarter	Compliance Percentage
Q2	82.3%
Q3	87.2%
Q4	89.2%

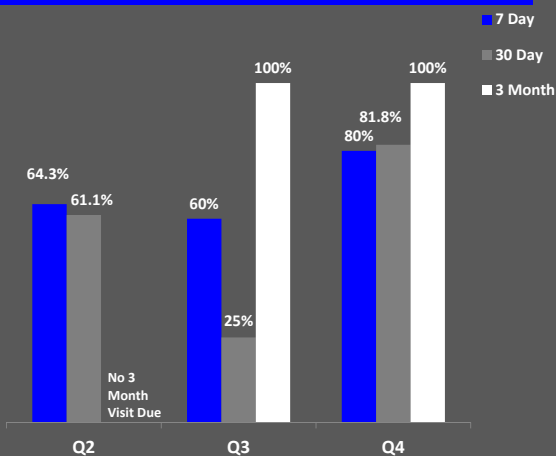
Prepare an initial Plan of Care prepared within 30 days of the placement or re-placement in a foster/group/kin or customary care home



Visit with the families in their home minimally once per month for ongoing child protection case



Private Visit with Kinship Service Child



Private Visit with Child in Care

